

DEVELOPMENT ASSESSMENT INTERNAL AUDIT TOOL

**APRIL 2010** 

#### Introduction

Recent ICAC investigations have identified development assessment processes as a significant corruption risk for councils. While local councils in NSW vary in size and complexity of operations, the ICAC believes that this is a corruption risk area common to all councils. The ICAC has developed this tool to assist local councils in managing their exposure to corruption risks in development approval processes.

Failure to identify and manage corruption risks<sup>2</sup> leaves an organisation vulnerable to corruption. Corruption has both short and long-term negative consequences for an organisation, including:

- damage to reputation
- loss of public confidence
- direct financial loss
- wasted resources
- the financial and resource cost of an internal and/or external investigation
- adverse affects on other staff and the morale of the agency generally.

Internal audit is a key component of all councils' corporate governance<sup>3</sup>, and risk identification is a key element in the internal audit function.

This tool identifies corruption risks inherent in the development assessment process and how these may be detected and managed through the internal audit process.

#### How to use the development assessment internal audit tool

This tool is designed to assist in the audit of a council's development assessment and determination processes. The tool is not intended to provide a comprehensive analysis of organisational risks involved in this operational area. Instead, it canvasses some of the corruption risks identified in the ICAC's recent investigations. It also incorporates compliance with some key legislative provisions. The tool focuses on procedural controls and does not incorporate broader issues, including those related to organisational culture.

Councils should also consider adopting additional strategies to help inform their audit methodology. For example, interviews can be conducted with key staff involved in development assessment and determination to obtain additional details about:

- a council's control framework
- the effectiveness of the control framework in ensuring the appropriate discharge of duties
- other risks and controls.

<sup>&</sup>lt;sup>1</sup> See for example: Report on an investigation into corruption allegations affecting Wollongong City Council – part three, Independent Commission Against Corruption, Sydney, October 2008.

<sup>&</sup>lt;sup>2</sup> For more information on corruption risks see *Corruption Risk Management*, Independent Commission Against Corruption, Sydney, February 2008.

<sup>&</sup>lt;sup>3</sup> In October 2008, the then NSW Department of Local Government released its Internal Audit Guidelines (which were Director General's Guidelines for the purposes of the *Local Government Act 1993*). The guidelines aim to assist councils with putting effective internal audit practices in place. They describe internal audit and risk management systems for local councils and include appropriate structures, functions, charter, and membership of audit and risk management committees.

The tool is divided into the specific categories involved in development assessment and determination. It also includes information related to the determination and provision of direct and indirect contributions, and planning agreements. The categories used in the tool are:

- pre-lodgement advice
- lodgement
- assessment
- determination
- determination and provision of direct and indirect contributions
- planning agreements.

The audit process for each category is divided into two parts.

**Part A** focuses on the general control framework that the council has in place for that category. It involves the reviewer rating a council's compliance with key internal and external controls.

**Part B** focuses on the application of the control framework to specific development approvals. This involves the reviewer rating the degree to which a selected development approval complies with these controls and other procedural requirements.

The ICAC recommends that compliance with the statements contained in both Parts A and B is assessed using the following matrix:

RATINGS					
No issues with compliance issues with compliance compliance					
(1)	(2)	(3)	(4)		

High ratings are indicative of areas where a council should review its control framework and/or compliance with it.

Councils are welcome to adapt all or part of the tool for their own purposes and to supplement the tool with their own additional controls. The tool is current at the time of publication. Updated copies of the tool can be downloaded from the ICAC website at <a href="https://www.icac.nsw.gov.au">www.icac.nsw.gov.au</a>.

The ICAC acknowledges the assistance provided by:

- Local Government Managers Australia (NSW)
- the Local Government Internal Auditors Network
- Wyong Shire Council
- Sutherland Shire Council
- Bankstown City Council
- Fairfield City Council
- The Hills Shire Council
- the Division of Local Government, Department of Premier and Cabinet
- the NSW Department of Planning.

## **Category: Pre-lodgement advice**

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has a policy setting out the nature of and		
limitations on the pre-lodgement advice that it provides.		
Council has in place procedures for managing and		
recording the pre-lodgement advice that it provides.		
Council has a standard process in place to record the		
payment of pre-lodgement fees.		
Council can demonstrate a consistent approach to		
communicating to the community the information		
required for pre-lodgement discussions.		
Council communicates to the community the types of		
requests for pre-lodgement advice that it considers		
appropriate.		
Council communicates to the community the		
limitations on the pre-lodgement advice that it		
provides.		

Part B: Sample development approval	Rating (1-4)	Evidence/comments
Council fee associated with pre-lodgement advice paid.		
Request for pre-lodgement advice retained as a council record.		
Appropriate records kept of pre-lodgement meeting(s) that record the advice provided to potential applicants or their representatives.		
Written record of pre-lodgement advice provided to potential applicant.		
Documents including pre-lodgement meeting minutes and written advice kept on appropriate file relating to the proposed development.		
Pre-lodgement advice does not contain assurances on compliance with LEP, DCP etc or on merit assessment outcomes.		

### **Category: Lodgement**

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has a schedule or equivalent of all applicable fees for different categories of development applications (e.g. lodgement fees, bonds, development application advertising fees).		
Council has in place procedures for verifying an applicant's cost estimates for building and associated works. 4		
Council has developed a standard internal checklist to ensure all relevant information is lodged with a development application and fees are paid.		

Part B: Sample development approval	Rating (1-4)	Evidence/comments
Evidence on relevant property file that all required		
development fees paid in full.		
Council has obtained adequate verification of		
applicant's cost estimates for building and associated		
works (verification methodology will depend upon		
council's internal processes in this regard.)		
Standard checklist completed in relation to submitted		
application form and any required additional		
documentation provided.		

<sup>&</sup>lt;sup>4</sup> Examples include requesting copies of all quotations from the applicant, requesting an independent report from a quantity surveyor verifying the applicant's cost estimates and checking against published estimates. It is appropriate for more scrutiny to be applied to developments that have a significant cost compared to smaller developments.

### **Category: Assessment**

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has developed a policy (or equivalent) detailing		
the statutory and Council policy requirements regarding		
the advertising of specific categories of development. <sup>5</sup>		
Council has developed a policy (or equivalent) detailing		
the statutory and Council policy requirements regarding		
the notification of specific categories of development.		
When advertising or notifying development applications,		
Council discloses whether the application is		
accompanied by a SEPP 1 (or equivalent) objection.		
Council provides information on development		
assessment processes with notification letters.		
Council has developed a policy or equivalent detailing		
the circumstances (including legislative) in which		
external referrals will be required for specific categories		
of development.		
Council has developed a policy or equivalent detailing		
the circumstances in which internal referrals for specific		
categories of development will be required.		
Council has business rules in place to ensure that all		
development applications that are lodged are allocated		
for assessment.		
Internal business rules are established regarding the		
allocation of development applications to council		
officers for assessment without reference to the wishes		
of the applicant.		
The above internal business rules ensure that conflicts of		
interest are considered during the application process.		
Council has a policy or equivalent setting out the		
situations in which on-site meetings are required.		
Council has a standard format for completing		
development assessment reports for determinations by		
Council and determinations under delegated authority.		
Council has clear criteria for determining which matters		
are referred to its IHAP, relevant subcommittee or		
community consultation body (if applicable).		
Council communicates to the community the statutory		
requirements in relation to submitting amended		
development applications prior to determination. <sup>6</sup>		
Council has procedures in place for the internal review		
of development assessment reports and		
recommendations in specified circumstances, including		
developments relying on significant SEPP 1 objections or		
equivalent.		

 $<sup>^{\</sup>rm 5}$  Please note that some LEPs contain notification/advertising requirements for development.  $^{\rm 6}$  See clause 55 of the EP&A Regulation 2000.

Copy of advertisement placed on the relevant property	
oop, or date doctrient placed on the relevant property	
file.	
Advertisement incorporates all required statutory and	
Council policy information.	
Sample notification letter and a record of all	
addressees placed on relevant file.	
Notification letter incorporates all statutory and	
Council policy requirements.	
External expert advice has been requested in	
accordance with Council policy	
Development assessment report addresses external	
expert advice.	
All external expert advice received placed on the	
property file.	
Internal expert advice requested in accordance with	
Council policy.	
Development assessment report addresses internal	
expert advice.	
All internal expert advice received placed on the	
relevant file.	
Development allocated for assessment in accordance	
with internal business rules (including consideration of	
conflicts of interest).	
On-site review conducted (if required).	
Outcomes of on-site meeting recorded and placed on relevant file.	
Development assessment report completed in standard	
format and placed on relevant property file.	
Development assessment report addresses relevant	
submissions.	
All submissions received placed on the relevant file.	
Application determined after closing date for	
submissions.	
Development assessment report considers:	
statutory compliance	
merit considerations under section 79C of the	
EP&A Act	
consideration under any other relevant Acts or	
legislation.	
Outcomes of all substantive meetings including	
applicant meetings/mediation meetings are	
documented and placed on the relevant file.	
Development referred to IHAP, relevant subcommittee	
and/or community consultation body (if applicable) in	
accordance with pre-established criteria.	

Outcome of IHAP proceedings, subcommittee and/or community consultation body meetings are recorded	
on relevant file.	
Development assessment report addresses outcome of	
IHAP proceedings, subcommittee and/or community consultation body meetings.	
Amended development application has annexed to it	
written particulars sufficient to indicate the nature of	
the changed development (if applicable).	
Amended development application was assessed to	
determine whether additional advertising, notifications	
and referrals were required (if applicable).	
Further advertising, notification and referrals	
undertaken in accordance with council policy and	
statutory requirements (if required).	
Amended development application was assessed to	
determine whether a new development application	
was required (if applicable).	
Development assessment report reviewed by manager	
in accordance with Council's procedures.	

### **Category: Determination**

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has a delegations policy clearly setting out		
delegations.		
Delegations are reviewed and confirmed by		
management after a specified time period <sup>7</sup> .		
Council's delegations policy clearly requires all		
development applications where there has been a		
variation greater than 10% in standards under SEPP 1		
(or equivalent) to be determined by full Council <sup>8</sup> .		
Council has a policy that clearly sets out the		
circumstances in which developments can be 'called		
up' to Council.		
Council has a public register that can be accessed		
from its website of development applications		
determined with variations in standards under SEPP 1		
(or equivalent).		
Council's SEPP 1 (or equivalent) register includes:		
<ul> <li>the reasons for the proposed variation</li> </ul>		
<ul> <li>the extent of the variation (e.g. expressed as</li> </ul>		
a percentage variation)		
<ul> <li>reasons for Council's determination</li> </ul>		
<ul> <li>information as to whether Department of</li> </ul>		
Planning concurrence was required.		
Council completes quarterly returns on variations to		
development standards using SEPP 1 (or equivalent).		
Council submits the quarterly returns to the		
Department of Planning within four weeks of the end		
of a calendar quarter.		
Council keeps a register containing the names of		
councillors who supported the decision and those		
that opposed the decision for each planning decision		
made at a Council or committee meeting.		
Council has a register of development applications		
and consents.		
Council planning staff provide a report to Council on		
the development applications determined where		
there had been a variation in standards under SEPP 1		
(or equivalent).		

See also section 380 of the Local Government Act 1993.
 Please note that the Director-General of the NSW Department of Planning has granted a number of councils an interim variation on the requirement that all DAs where there has been a variation greater than 10% in standards under SEPP 1 be determined by full council.

Part B: Sample development approval	Rating (1-4)	Evidence/comments
Determination made in accordance with Council's		
delegations policy.		
Determination made by full Council where there has		
been a variation greater than 10% in standards under		
SEPP 1 (or equivalent) <sup>9</sup> .		
Determination made in accordance with Council's 'call		
up' provisions.		
Development entered onto Council's SEPP 1 register		
(if relevant).		
Councillors' voting pattern in relation to the		
development is recorded on a register (if relevant).		
Notice of determination placed on property file.		
Council register of planning determinations updated.		

-

<sup>&</sup>lt;sup>9</sup> Please note that the Director-General of the NSW Department of Planning has granted a number of councils an interim variation on the requirement that all DAs where there has been a variation greater than 10% in standards under SEPP 1 be determined by full council.

# Category: Determination and provision of direct and indirect contributions<sup>10</sup>

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has a direct contributions plan (or plans)		
authorising contributions and specifying contribution		
rates.		
Council's direct contributions plan (or plans) is based		
on specific methodologies for calculating contributions.		
Council has a plan (or plans) for indirect (fixed		
development consent levies) authorising of		
contributions and levies.		
Council's contributions plans comply with relevant		
section 94E directions issued by the Minister for		
Planning.		
Council's contributions plans comply with any		
individual determinations issued by the Minister for		
Planning to Council.		
Council's contributions plans have regard to the key		
considerations for development contributions listed		
under section 116D of the EP&A Act.		
Council's contributions plans provide that contributions		
for community infrastructure relate to:		
<ul> <li>"key community infrastructure" (being</li> </ul>		
community infrastructure prescribed by the		
<b>Environmental Planning and Assessment</b>		
Regulation 2000), or		
<ul> <li>"additional community infrastructure" that has</li> </ul>		
been approved by the Minister for Planning.		
Council's contributions plans are supported by a		
schedule of works that contain an estimate of the cost		
and staging of identified community infrastructure.		
Council's contributions plans and supporting		
documentation are freely accessible to the public in a		
format that can easily be understood.		
Council has a standard procedure and criteria that it		
uses to assess proposals for works in kind or the		
dedication of land in lieu of payment of direct financial		
contributions.		
Council has a requirement that the value of proposals		
for works in kind or the dedication of land in lieu of		
direct financial contributions are assessed		
independently of the applicant.		

-

<sup>&</sup>lt;sup>10</sup> Please note: some of the questions in this section incorporate parts of Schedule 3 of the *Environmental Planning and Assessment Amendment Act 2008* which had not commenced at the time of publication.

Council has a requirement that all works in kind	
provided under a direct contributions scheme are	
subject to a legal agreement between Council and the	
applicant.	
Council has a requirement that all legal agreements	
pertaining to works in kind include:	
<ul> <li>works to be undertaken</li> </ul>	
<ul> <li>the timing of the works</li> </ul>	
<ul> <li>the quality of the works</li> </ul>	
<ul> <li>the costs of the works</li> </ul>	
<ul> <li>the applicant's rights and responsibilities</li> </ul>	
<ul> <li>Council's rights and responsibilities.</li> </ul>	
Council does not issue credits to applicants for works in	
kind which are provided in excess of the approved	
condition outside of a standard procedure involving	
approval by Council.	
Council's contributions plans specify when	
contributions are due.	
Council's contributions plans only permit the uniform	
deferral, waiver or discounting of contributions when	
certain conditions are met and do not allow this on a	
case-by-case basis.	
Council's contributions plans do not allow the deferral,	
waiver or discounting of contributions on a case-by-	
case basis.	
Council has procedures in place for assessing and	
processing requests for the deferral, waiver or	
discounting of a contribution prior to the issuing of a	
consent.	
Council policy only permits the deferral, waiver or	
discounting of contributions with the explicit approval	
of a senior manager or Council via a standard	
agreement.	
Contributions amended by section 96 of the EP&A Act	
are only dealt with via the delegation of a senior	
manager or Council.	
Council has a contributions register(s) that records:	
<ul> <li>development consents for which contribution</li> </ul>	
conditions of consent have been imposed	
the nature and extend of all contributions	
received	
the contribution plan under which each	
contribution condition was imposed	
the dates on which contributions were	
received.	

Council has processes in place to ensure contributions	
are paid at the time specified in conditions of consent.	
Council has processes in place to follow up unpaid	
contributions.	
Council has indexing provisions for contributions.	
Council has developed a checklist of conditions that	
should be met prior to the release of linen (subdivision)	
plans that includes the payment of contributions.	

Part B: Sample development approval	Rating (1-4)	Evidence/comments
Contributions authorised by a contributions plan.	(1-4)	
Financial contributions have been paid as per the		
consent condition.		
Financial contributions were paid at the time specified		
in the conditions of consent.		
Contributions-owing information updated as appropriate. 11		
Contributions determined in accordance with Council's		
contribution plan and relevant section 94E directions		
executed by the Minister for Planning.		
Contributions register has been updated.		
Any works in kind or dedication of land in lieu of		
payment of direct contributions were assessed in		
accordance with Council's standard procedure and criteria.		
Works in kind or dedication of land in lieu of payment		
of direct contributions were assessed independently of the applicant.		
Any works in kind negotiated in lieu of financial		
contributions were subject to a legal agreement		
covering:		
<ul> <li>works to be undertaken</li> </ul>		
<ul> <li>the timing of works</li> </ul>		
the quality of the works		
the costs of the works		
<ul> <li>the applicant's rights and responsibilities</li> </ul>		
Council's rights and responsibilities.		
Any deferral, waiver or discount of contributions was in		
compliance with Council policies and procedures.		

<sup>11</sup> This is intended to deal with contributions not immediately paid and due in a later time period – as may occur in staged development.

# Category: Planning agreements<sup>12</sup>

Part A: General control framework	Rating (1-4)	Evidence/ comments
Council has a planning agreements policy.		
Council's planning agreements policy sets out the		
processes it will follow in relation to negotiating and		
preparing planning agreements.		
Council's planning agreements policy stipulates the		
circumstances in which Council would ordinarily		
consider entering into a planning agreement.		
Council's planning agreements policy stipulates that		
planning agreements are to be negotiated		
independently of the development assessment and		
determination processes.		
Council's planning agreements policy provides for the		
assessment of the value of each public benefit provided		
against objective criteria.		
Council's planning agreements policy has regard to the		
key considerations for development contributions listed		
in section 116D of the EP&A Act.		
Council's planning agreements policy has regard to the		
specification that any infrastructure provided under an		
agreement is:		
<ul> <li>"key community infrastructure" (being</li> </ul>		
community infrastructure prescribed by the		
Environmental Planning and Assessment		
Regulation 2000), or		
<ul> <li>public infrastructure that has been approved by</li> </ul>		
the Minister for Planning.		
Council's planning agreements policy incorporates any		
relevant directions made by the Minister for Planning.		
Council's planning agreements policy covers the		
circumstances in which refunds may be given.		
Council's planning agreements policy covers procedures		
for the review and modification of planning agreements.		
Council's planning agreements policy is publicly available		
and easily accessible.		
Council reports on its use of planning agreements in its		
annual report.		
Council maintains a publicly available planning		
agreements register.		
The register includes a short description of any planning		
agreement that applies to the area of the Council		
(including the date the agreement was entered into, the		
names of the parties and the land to which it applies).		

-

<sup>&</sup>lt;sup>12</sup> Please note that some of the questions in this section incorporate parts of Schedule 3 of the *Environmental Planning and Assessment Amendment Act 2008* which had not commenced at the time of publication.

Part B: Sample development approval	Rating (1-4)	Evidence/ comments
Council has prepared a written statement (known as an		
explanatory note) that summarises the objectives,		
nature and effect of the proposed planning agreement.		
The planning agreement was assessed against the key		
considerations for development contributions		
established by section 116D of the EP&A Act.		
The explanatory note contains an assessment of the		
merits of the proposed agreement.		
The explanatory note identifies how the agreement		
promotes the public interest and one or more of the		
objectives of the EP&A Act.		
The explanatory note identifies how the agreement		
promotes one or more of the elements of Council's		
charter.		
The planning agreement provides a description of the		
land to which the agreement applies.		
The planning agreement includes a description of:		
the change to or the making or revocation of		
the environmental planning instrument, or		
the development		
to which the agreement applies.		
The planning agreement specifies the nature and		
extent of the provision to be made by the developer		
under the agreement.		
The planning agreement specifies the time or times by		
which the provisions are to be made.		
The planning agreement specifies the manner by which		
the provision is to be made.		
The planning agreement provides for the enforcement		
of the agreement by a suitable means, such as the		
provision of a bond or guarantee, in the event of a		
breach of the agreement by the developer.		
The planning agreement does not impose an obligation		
on Council to grant a development consent.		
The planning agreement does not impose an obligation		
on Council to exercise any function under the EP&A Act		
in relation to a change to or the making or revocation		
of an environmental planning instrument.		
File notes were made of discussions between the		
developer and Council during the negotiation of the		
planning agreement and placed on the relevant file.		
Council has included in its annual report particulars of		
compliance with and the effect of the planning		
agreement whilst it remains in force.		

Council gave public notice of the proposed planning agreement. 13	
Council made the explanatory note available for public	
inspection for a period of not less than 28 days.	
The public notice of the proposed planning agreement	
specified the arrangements relating to inspection by	
the public of the explanatory note for the proposed	
agreement.	
The planning agreement was endorsed by Council.	
Council provided a copy of the planning agreement to	
the Minister for Planning within 14 days of the	
agreement being entered into (in cases where the	
Minister is not a party to the agreement).	
Council provided a copy of any amendments to the	
planning agreement to the Minister for Planning within	
14 days after the amendment was made (in cases	
where the Minister is not a party to the agreement).	

 $<sup>^{13}</sup>$  Clause 25D of the Environment Planning and Assessment Regulation 2000 deals with the public notification of planning agreements.



## INDEPENDENT COMMISSION AGAINST CORRUPTION

Level 21, 133 Castlereagh Street Sydney, NSW, Australia 2000

Postal Address: GPO Box 500, Sydney, NSW, Australia 2001

T: 02 8281 5999

1800 463 909 (toll free for callers outside metropolitan Sydney)

TTY: 02 8281 5773 (for hearing-impaired callers only)

F: 02 9264 5364

E: icac@icac.nsw.gov.au

www.icac.nsw.gov.au

Business Hours: 9 am - 5 pm Monday to Friday

